<table>
<thead>
<tr>
<th>Error Message</th>
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</thead>
<tbody>
<tr>
<td>01</td>
<td>Error: A problem was encountered when opening the files for this DVR event. Please note the Error Code 06</td>
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<td>02</td>
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<tr>
<td>001</td>
<td>Your Receiver Can No Longer Control the Multidish Switch. For Technical Assistance, please select &quot;Help&quot;. Please Call Technical Support for assistance: 1-800-333-3474.</td>
</tr>
<tr>
<td>002</td>
<td>The Satellite Signal has been lost, Signal acquisition is in progress. Please wait, or press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels.</td>
</tr>
<tr>
<td>003</td>
<td>A problem has been detected with your Multi-Dish Switch. This can be caused by cable lengths of more than 100 feet, or by using the wrong type of cable. RG6 is the recommended Type.</td>
</tr>
<tr>
<td>004</td>
<td>A problem has been detected with your Multi-Dish Switch. To continue to use your receiver, you must do the &quot;Check Switch&quot; test, available by selecting the &quot;Multi-Dish Install&quot; option in the Installation and Setup Menu.</td>
</tr>
<tr>
<td>Non-Dish Home Receivers</td>
<td>Replace &quot;Multi-Dish Install&quot; w/&quot;Point Dish/Signal&quot;</td>
</tr>
<tr>
<td>005</td>
<td>Your Smart Card does not currently have authorization to view or purchase this program. Please wait or channel up or down.</td>
</tr>
<tr>
<td>006</td>
<td>Your purchase request cannot be completed. Please call the customer service center at: 1-800-333-Dish (3474)</td>
</tr>
<tr>
<td>007</td>
<td>Your purchase of this event is in the process of being authorized. Your receiver MUST BE connected to a Phone Line. Please try again later. Press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels.</td>
</tr>
<tr>
<td>008</td>
<td>This is a DISH-ON-COMMAND event which you have already purchased, and is in the process of being authorized. Your receiver MUST BE connected to a phone line. Please try again later.</td>
</tr>
<tr>
<td>009</td>
<td>The DISH-ON-DEMAND program is no longer available for purchase. Please check for the next available time. Press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels.</td>
</tr>
<tr>
<td>010</td>
<td>The DISH-ON-DEMAND program is no longer available for purchase. Please check for the next available time.</td>
</tr>
<tr>
<td>011</td>
<td>This Program has been blacked out in your area.</td>
</tr>
<tr>
<td>012</td>
<td>This program has been blacked out in your area. Press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels, or for further information press the &quot;INFO&quot; button.</td>
</tr>
<tr>
<td>013</td>
<td>This is a subscription channel which has not been purchased. To purchase, please call: 1-800-333-DISH (3474) Press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels.</td>
</tr>
<tr>
<td>014</td>
<td>This is a subscription channel which has not been purchased. To purchase, please call the customer service center at: 1-800-333-DISH (3474)</td>
</tr>
<tr>
<td>015</td>
<td>Acquiring Satellite Signal. Please Wait.</td>
</tr>
<tr>
<td>016</td>
<td>Access rights for this event cannot be obtained.</td>
</tr>
<tr>
<td>017</td>
<td>Acquiring access rights for this event. Please Wait.</td>
</tr>
<tr>
<td>018</td>
<td>The credit limit on your smart card has been exceeded. An authorization from the customer service center is required. Your receiver MUST BE connected to a phone line. The call and authorization could take several minutes.</td>
</tr>
<tr>
<td>019</td>
<td>The Smart Card is not inserted correctly.</td>
</tr>
<tr>
<td>020</td>
<td>The Smart Card currently Inserted is not valid for use with this receiver.</td>
</tr>
<tr>
<td>021</td>
<td>Please Insert your Smart Card.</td>
</tr>
<tr>
<td>022</td>
<td>Your receiver has not yet been authorized.</td>
</tr>
<tr>
<td>023</td>
<td>Unable to Acquire program guide information</td>
</tr>
<tr>
<td>024</td>
<td>Unable to access this feature at this time: data not Available.</td>
</tr>
<tr>
<td>025</td>
<td>ERROR The satellite signal has been lost, signal acquisition is in progress. Please wait, or press the &quot;UP&quot; or &quot;DOWN&quot; arrow button to change channels.</td>
</tr>
<tr>
<td>026</td>
<td>ATTENTION Acquiring satellite signal. Please wait or press SELECT to continue watching your local channels.</td>
</tr>
<tr>
<td>027</td>
<td>The Satellite Signal has been acquired, all Satellite channels are now available.</td>
</tr>
<tr>
<td>028</td>
<td>Pay Per View Events cannot be purchased until the receiver has downloaded new software. Turn the receiver off via the remote POWER button and do not disturb for the next 10 minutes.</td>
</tr>
<tr>
<td>029</td>
<td>Dish-On-Demand. To purchase, please call the customer service center at: 1-800-333-DISH (3474). To change channels, press the &quot;UP&quot; or &quot;DOWN&quot; arrow button.</td>
</tr>
<tr>
<td>030</td>
<td>This is a special event which is not available for purchase. For further information press the &quot;Info&quot; button.</td>
</tr>
<tr>
<td>031</td>
<td>This is a special event which is not available for purchase. Channel &quot;UP&quot; or &quot;DOWN&quot;, or for further information press the &quot;Info&quot; button.</td>
</tr>
<tr>
<td>032</td>
<td>ERROR You have attempted to create a VCR event timer, but have not completed the VCR setup. The VCR setup must be completed before a VCR event timer can be created. Do you wish to complete the VCR setup now? (Yes/Cancel/No)</td>
</tr>
</tbody>
</table>
| 033           | Information VCR set Date/Time request denied. VCR Time and Date information is currently synchronized with
the satellite signal.

034 ERROR Invalid Date

035 ERROR Invalid Time

036 ERROR You have selected the "Set Date/Time" option with no channel selected. Select the desired channel for this event timer.

037 ERROR You have specified a timer end time which is exactly the same as the start time. You must enter an end time which is at least one minute past the start time.

038 ERROR You have not entered valid start and end times for this timer. Please enter start and end times for this timer before attempting to create it.

039 ERROR You have selected the "Edit" option with more than one timer selected. Select only the timer you want to edit.

040 You have selected the "Edit" option without selecting a timer to edit. Highlight the timer to edit and press "Select".

041 ATTENTION The maximum number of event timers has been reached. No more can be created at this time without deleting one previously created.

042 ATTENTION The maximum number of event timers has been reached. No more can be created at this time without deleting one previously created. Do you wish to delete one? (Yes/Cancel/NO)

043 You have entered a VCR code which is not in the database. Please enter another code.

044 WARNING Ensure that your VCR is turned on, and a BLANK tape is inserted. This test will erase part of the tape?

045 ATTENTION The VCR test is in progress: your VCR should be recording.

046 ATTENTION The VCR test is in progress: your VCR should be stopped.

047 ATTENTION The VCR test is in progress: your VCR should be rewinding.

048 ATTENTION The VCR test is complete. You should have seen your VCR start recording, stop, then rewind. If this didn't happen, try another three-digit code from the user's manual.

049 ERROR There is no cassette in the VCR.

050 ERROR Recording on this cassette is not possible because the cassette's safety tab has been removed.

051 ERROR A mechanical failure has occurred in the VCR. Please contact Echostar service.

052 Information EPG and Browse information is not available during Record or Play.

053 ATTENTION Please wait while critical information is loaded into the VCR.

054 ATTENTION The selected operation is not allowed in the current check mode.

055 Is the mounting and positioning of your Dish(es) complete, with a "locked" indication in the Point Dish and Signal Strength Screen? (YES/Cancel/NO)

056 Is the mounting and positioning of your Dish(es) complete, with a "locked" indication in the Point Dish and Signal Strength Screen? Is the switch correctly installed? (YES/Cancel/NO)

057 Select "Check" to check switch installation. Select "View" to View Current Switch Setup. Select "Cancel" to return to the previous menu. (Check/View/Cancel)

058 Please wait while your switch installation is checked. Currently doing Test #: (12) out of 18.

059 You have attempted to exit this screen without performing "Check Switch." This check is required when a multi-dish switch is installed. Perform the check now? (Yes/Cancel/No)

060 The signal you are receiving is not from the Satellite you have selected. Reposition the dish, check the dish connection, or select the correct Satellite. (Ok)

061 Vital Program Information will now be Downloaded into your receiver. Do Not Disturb or Unplug it. Do Not disturb or unplug the receiver until this screen disappears. Programming vital program information into receiver.

062 You Cannot Modify the "All Channels" List

063 You Cannot Modify the "All Channels" List name

064 Duplicate favorites list names are not allowed

065 Favorites list names must have at least one character

066 The favorites list you are attempting to save contains no channels.

067 This action will completely erase this favorites list. Are you sure you want to do this? (Yes/Cancel/NO)

068 ERROR The auxiliary channel cannot be deleted.

069 ERROR This channel name has already been used. Duplicate channel names are not allowed.

070 WARNING This action will completely erase the local channels list. Are you sure you want to do this? (Yes/Cancel/NO)

071 WARNING A blank channel name can cause difficulty in the favorites lists, guide, etc. Are you sure you want to do this? (Yes/Cancel/NO)

072 The password you just entered was not correct. Do you wish to try again? (Yes/Cancel/No)

073 The password you just entered does not match your original password. Do you wish to try again (Yes/No)

074 The number of password entry retries has been exceeded. Please try again later.

075 The number of password entry retries has been exceeded. Press the "UP" or "DOWN" arrow button to change channels.

076 This event is locked: To view, enter your password. To change channels, press the "UP" or "DOWN" arrow button when "OK" IS highlighted.
077 The Front Panel buttons are locked.
078 To ensure continued availability of Dish-On-Demand programming, you must connect a phone line to the real panel of your DISH receiver.
079 Please connect your receiver to your phone line or your ability to purchase PPV will be disabled sometime in the future.
080 "The receiver needs to dial out so that the Smart Card records can be retrieved."
081 Phone Line test in progress. Please Wait.
082 Phone Line Test PASSED.
083 Phone Line Test FAILED. Select YES to Re-Test. (Yes/Cancel/NO)
084 Dish-On-Demand. To purchase, press "SELECT". To change channels press the "UP" or "DOWN" arrow button.
085 You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
086 This is a Dish-On-Demand event which you have already purchased.
087 You made changes to the previous menu. Do you really want to abandon them? (Yes/Cancel/NO)
088 You made changes to the previous menu. Do you really want to abandon them? (Yes/Cancel/NO)
089 There are no mail messages.
090 There are currently no system upgrades available.
091 This feature is not available.
092 You have indicated that you wish to purchase new receiver features. Is this correct? (Yes/Cancel/NO)
093 This action will reset your current settings back to the factory defaults! Are you sure you want to do this? (Yes/Cancel/NO)
094 The factory flag is set! This action will reset your current settings back to the factory defaults! Are you sure you want to do this? (Yes/NO/Help)
095 Non-Volatile memory has been corrupted. It will be cleared after pressing the front panel power button or by removing AC power from the receiver.
096 Warning: Your dish has been positioned for optimum at an angle different than you originally specified. Please enter the following value on the elevation angle selector. Angle Selector: 58 OK
097 Error: The value entered on the elevation angle selector is invalid. Please enter a valid elevation angle. Refer to the users manual for valid values. OK
098 Error: Unable to lock onto a signal within +/- 5 degrees of specified elevation. Ensure correct elevation angle has been entered, your vehicle is level and there are no obstructions in front of the dish. Put the Datron controller into stow mode.
099 Unable to calibrate dish movement. Ensure that nothing is obstructing the movement of the dish, then put the Datron Controller in the stow mode.
100 Your Satellite Dish is being stowed. OK
101 Attention: Your Satellite Dish has been stowed. OK
102 Error: Unable to stow dish. Turn the power off then back on at the Datron Controller. Place the controller in stow mode. OK
103 You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
104 A serious problem has been detected with your receiver. Please call: 1-800-334-7496.
105 Upgrade of all program information in progress. Do Not disturb your receiver while this screen is displayed.
106 Please install external switch box now. After installation, select "Continue". If dish has an internal switch box, select "Continue" to proceed. Select "Cancel" or "Back" to return to previous menu. (Continue/Back/Cancel)
107 You have not completed the combo dish installation process. Continue with the Installation? (Yes/Cancel/NO)
108 SW42/Internal switch box has been detected. If switch type detected, check your switch installation and detect again.
109 ERROR You have entered an HDTV code that is not supported. Please enter another code.
110 The Satellite Signal has been lost, Signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
111 The QAM frequency table is invalid. To continue to use your receiver, you must perform the QAM frequency "Scan" test, available by selecting the "QAM Scan/Signal" option in the installation and Setup Menu.
112 The Satellite Signal has been lost, Signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
113 You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
114 Upgrade of all program information in progress. Do Not disturb your receiver while this screen is displayed.
115 You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
116 Either a successful scan has not been completed or the signal is not locked. Rescan the QAM frequencies or check your connections.
117 A successful scan has not been completed or the signal is not locked. Are you sure you want to exit the QAM Frequency Scan and Signal Strength Screen? (Yes/Cancel/NO)
118 You have exceeded the total favorite channel Capacity. Remove some channels before adding more.
119 You are about to overwrite the current scanned QAM frequency table with the factory default table. If you select yes, to resume normal user operation you will have to rescan. Continue? (Yes/Cancel/No)
120 You cannot receive this channel outside the designated viewing area.
121 ERROR Unable to access this feature at this time.
122 ERROR An internal communication failure has been detected. Press "Select" on your Remote Control to reset your receiver. If this problem reoccurs, please call DISH Network (1-800-333-3474) for assistance.
The Interactive application is downloading, please wait or cancel.

ERROR No selection has been made. Please make a selection to continue.

No History Available.

Attention A serious problem has been detected with your PVR data. To continue using PVR features, PVR must be reinitialized. This will erase all previously recorded PVR events. Reinitialize PVR now? (Yes/No/Cancel)

No History Available.

There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver?

ATTENTION The internal smart card is not authorized for this receiver. Please call DISH Network (1-800-333-3474) for assistance.

Your Smart Card is about to expire, and must be replaced. For more information, tune to channel 199 www.dishnetwork.com/smartcard, or call 1-888-651-2022.

Your receiver is being authorized. Please do not disturb the receiver until this message has disappeared.

Your receiver has not yet been authorized. Please call 1-800-333-DISH (3474) for activation R00000000.

S000 XXXX XXXX

A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)

A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)

A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)

ERROR System can not communicate with internal smart card. Please call 1-800-333-DISH (3474)

ERROR You have selected more than one event for the requested operation. Please select only one event for this operation.

WARNING Your receiver's memory is now being programmed. Do not disturb or unplug your receiver while the green front panel light is blinking.

Attention The DVR recorded event playback is over. Please select one of the three options below. (Yes/Cancel/NO)

Attention This DVR recorded event playback has been stopped. Please select one of the four options below. (Erase/Start Over/Resume/Live TV)

ERROR There is insufficient space left on the hard disk to perform the requested operation. Additional space can be obtained by erasing old recorded events. Do you wish to erase some now? (Yes/No/Cancel)

ERROR The hard disk is full. The recording in progress has been halted. Additional space can be obtained by erasing old recorded events. Do you wish to erase some now? (Yes/No/Cancel)

ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474)

ERROR Your request can only be carried out in live mode. Stop recording and switch to live mode now? (Yes/No/Cancel)

ERROR The following time is about to fire: Event: Channel: There is a recording in progress which conflicts with this timer. One of them must be stopped. Please select the one to stop.

ERROR Your request can only be carried out in live mode. Switch to live mode now? (Yes/No/Cancel)

Information Part of the recorded event has been lost due to satellite signal loss.

ERROR You are currently viewing the event you are attempting to erase.

ERROR Program information on the hard drive is outdated. Retrieve program information from the Satellite Now.

ERROR Program information on the hard drive is outdated. There is a recording in progress. Temporarily stop it and get info from the satellite now?

ERROR Program information on the hard drive is outdated. Recording in background is in progress. Temporarily stop it and get info from the satellite now.

Attention Stop recording and switch to live mode now?

ERROR You cannot create a PVR timer for the channel you selected. Select a different timer.

ERROR Recording is in progress.

ERROR There are currently no calls in the log to delete.

Warning This will clear all the calls from the log. Are you sure you want to do this? (Yes/Cancel/No)

ERROR You have selected the "Delete" option without selecting a call to delete. Highlight the call to delete and press "Select"

Attention The receiver is scheduled to download the latest recording in progress. Would you like to stop the recording to receive the download? (Yes/No/Help)

Attention Your receiver is scheduled to download the latest program guide information to the hard disk. Continue download now? (Yes/No/Help)

ATTENTION The program guide information is now being downloaded to the hard disk on your receiver. Please wait or select "Stop Download" to halt the downloading of program guide information. This download takes approximately five minutes.

There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver? Note: The software download will take 5 to 10 minutes!

WARNING Program information on the hard disk is outdated. Would you like to retrieve program information from the satellite now? This will take approximately five minutes. (Yes/No/Help)

Attention The program now showing on this channel is available for viewing without restrictions.

Attention A serious problem has been detected with your PVR data. To continue using PVR features, PVR must be reinitialized. This will erase all previously recorded PVR events. Reinitialize PVR now? (Yes/No/Cancel)

No History Available.

ERROR No selection has been made. Please make a selection to continue.

The Interactive application is downloading, please wait or cancel.
Warning Errors have been detected on your hard drive. Your hard drive MUST be cleaned. This will only take a few minutes. You may choose to clean your hard drive now. You MUST clean your hard drive within 7 days, or it will be cleaned automatically. You can clean it later by going to the Menu, System Setup, Diagnostics, and

**Attention:** The timer you are attempting to delete has already started the recording process. Do you wish to stop recording and delete the timer? Yes/Cancel/No

**Attention:** TV 2 is currently in use. This operation will disrupt the use of the other TV. Do you wish to continue?

**ERROR** Low operating temperature error. XX Degrees F The satellite receiver is too cold to initiate operation without causing potential damage to the internal Hard Disk Drive. The satellite receiver must warm to at least 40F before it will be operational. The satellite receiver will automatically reset itself once it has reached the minimum operating temperature.

**Attention:** The receiver is about to be turned off due to inactivity. Select "No" or "Cancel to continue viewing TV. Yes/Cancel/No

**ERROR** You are attempting to set the remote address of the TV 1 remote to 3, which is the same address as the Secondary Remote Address 3 - 2 UHF Pro. They MUST be different. Please change the address of your TV 1 remote and try again.

**ERROR** Your primary and secondary Remotes are set to the same address. The addresses must be different. Please change the address of one of the remotes (Primary Remote Address 3 - 1 UHF Pro and IR Secondary Remote Address 3 - 2 UHF Pro.

**Error** A problem has been detected with your switch box configuration. If both tuners are being used, they must both be connected to the same satellites. This problem could be caused by a faulty switch box or incorrect connections. If the problem cannot be found or fixed, remove the satellite connection from one of the tuners. This problem must be resolved before you can use your receiver. Please make the appropriate modifications to the receiver or housing your receiver in an enclosed cabinet with limited airflow may cause this problem. Continued operation at this temperature will damage the receiver.

**Confirmation** Are you sure you want to erase the selected events?

**Notice** To view this channel a new card must be installed. Call 1-888-651-2022. If you have not received or need assistance installing the new card. Press the UP or DOWN arrow buttons to change channels.

**Attention** To view this channel, a new card must be installed. Refer to the pay-per-view pricing for questions or assistance. Please change the address one of the remotes (Primary Remote Address 3 - 1 UHF Pro and IR Secondary Remote Address 3 - 2 UHF Pro.

**Notice** You are attempting to use a version of the Smart Card that is Incompatible with this receiver.

**ERROR** A problem has been detected on your hard drive. Your hard drive MUST be cleaned. This will only take a few minutes. You may choose to clean your hard drive now. You MUST clean your hard drive within 7 days, or it will be cleaned automatically. You can clean it later by going to the Menu, System Setup, Diagnostics, and...
When comparing two legacy matrices, they do not match. They do not have the same number of columns. This receiver will not work correctly in this configuration.

When comparing two DISHPRO switch matrices, they do not match. This receiver will not work properly in this configuration.

There is something wrong with the transponders in the switch matrix. It could be wrong EVEN/ODD pairs or the transponders may be undetectable by the receiver. Check the switch, the LNBF, and the satellite dish connections.

When checking the columns in a DISHPRO switch matrix, the connection did not appear to be correct. This receiver may not work properly in this configuration.

When comparing two DISHPRO switch matrices, they do not match. This receiver will not work correctly in this configuration.

When comparing two legacy matrices, they do not match. They do not have the same number of columns. This receiver will not work correctly in this configuration.
Error When comparing two legacy matrices, they do not match. This receiver will not work properly in this configuration.

Point Dish can not be run since one of the tuners is being used by a higher priority task. Please try Point Dish again later.

ATTENTION Point Dish has been started with a recording session in progress. Do you want to STOP the recording and continue with Point Dish?

ATTENTION Your receiver is currently being updated. Your receiver will reset when the update is complete. Please Wait….

ATTENTION An update has been acquired for your receiver. Press "Yes" to install now or press "No" to install the next time your receiver is powered off.

ATTENTION This feature is being acquired from the satellite. Please stand by or check back in a few minutes.

ATTENTION There was a problem with your software upgrade. Please unplug your receiver and plug it in again.

ERROR A problem has been detected with your multiship switch. To continue to use your receiver you must do the "Check Switch" test. Push the "Menu" button. Select "System Setup". Select "Point Dish". Select "Check Switch". Select "Check".

ATTENTION DISH-ON-DEMAND To purchase, please call the customer service center at: 1-800-333-DISH (3474).

ERROR A serious problem has been detected with your hard disk drive. Please call 1-800-333-DISH (3474)

ERROR The satellite signal has been lost, signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.

ERROR Point Dish can not get a signal strength on this tuner (Satellite Input 1).

ERROR Point Dish can not get a signal strength on this tuner (Satellite Input 2).

ERROR When comparing two legacy switch matrices, they do not match. Different satellites are seen by each of the two tuners. This receiver will not operate correctly with this configuration.

ERROR When comparing legacy switch and a DISHPRO switch, the number of columns per satellite does not correspond. This receiver will not operate properly in this configuration.

ERROR When comparing a legacy switch and a DISHPRO switch, the DISHPRO switch does not cover ALL transponders on a satellite. This receiver may not work correctly in this configuration.

ERROR When comparing a legacy switch and a DISHPRO switch, the legacy switch has the wrong number of columns represented. This receiver will not work correctly in this configuration.

ERROR When comparing a legacy switch and a DISHPRO switch, the legacy switch does not cover all of the transponders that it should. This receiver will not work correctly in this configuration.

ERROR When comparing a legacy switch and a DISHPRO switch, different satellites are seen on each tuner. This receiver will not work correctly in this configuration.

ERROR When comparing a legacy switch and a DISHPRO switch, there are differences that will prevent this receiver from working correctly.

ERROR The satellites seen by this receiver are not correct for the smart card being used. Point the Satellite dish at the correct satellites for which the smart card is authorized.

ERROR This receiver can not lock either Satellite Input. A check switch can not be performed until at least one tuner can get a signal lock.

Attention This action will reset your current settings to factory defaults and restart your receiver. This may take up 5 minutes. Are you sure you want to do this?

ERROR You have specified more digits for the prefix code than you entered. Please enter all digits or correct the number of digits you are entering.

ERROR You have selected the "Set Time" option with no channel selected. Select the desired channel for this event timer.

ERROR You must enter three digits for the VCR code.

ERROR The end time entered has already passed. Please enter a time later than now.

ERROR The timer you are attempting to edit has already started the recording process. You must stop the recording, then return here to delete or modify it.

Information The system must be locked for locks to take effect.

Information In order to lock the system, you must enter a password.

Warning You have requested an NVM reset. This will take place during the next power up of the receiver. Do you really want to do this?

Attention This is a special event which is not available for purchase.

ATTENTION DISH-ON-DEMAND To purchase, please call the customer service center at: 1-800-333-DISH (3474).

Attention Are you sure you want to remove all the selected items from the disk?

ERROR The VCR test failed.

Attention The receiver needs to dial-out to update the smart card records before purchase can be completed. Please connect your phone line to the receiver and select YES to dial-out.

Information Dialing... Please Wait

Information No dial tone. The receiver is unable to dial-out. Select YES to try again.

Information Dial-out failure. The receiver is unable to dial out. Select YES to try again.

Information Connecting... Please Wait

Information Smart Card update successful.
Attention: You have connected a Multimedia device to the USB port. Would you like to view and manage its content at this time? Yes/No/Help

Attention: All files are successfully transferred to your receiver. OK

Attention: Deleting selected files. Please wait. . . .

Attention: Loading file list from the device. Please wait. . .

Attention: Sending selected recordings successfully completed. Estimated time remaining 0HR 1MIN 50SEC. Done

Information: This feature is currently not supported. OK

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 0551

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 1038

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 1088

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 1111

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 1268

ERROR: A serious problem has been detected with your hard disk drive - error code: XXX. Please call 1-800-333-DISH (3474). May also Display as Error 1288

Unable to connect to Dish Network at this time. Your phone line may be in use or is not connected to your receiver. Do you want to try again? Yes/No/Cancel

ATTENTION: There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver? Note: The software download will take 5 to 10 minutes!

ATTENTION MODE: In addition to the "*" button on the remote for changing HD zoom Modes. "Page UP" changes HD zoom modes. "Page Down" changes SD zoom mode.

ATTENTION UPGRADE: There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver? Note: The software download will take 5 to 10 minutes!

Account Validation Error (Modem Error) (205) Select retry to try again, or cancel to reenter your TVG account ID or PIN. TVG Customer Relations 1-888-PLAYTVG (752-9984)

Unable to connect to Dish Network because your phone line is in use or not connected to the receiver. If problem persists, run a diagnostic check of the connection via the System Setup. Do you want to try again? (Yes/No/Cancel)

Service Unavailable. Dish Home is currently unavailable. Please try again later. Thank You.

Attention: The selection you requested is currently unavailable. Please make another selection or try again later.

Attention: An unexpected error occurred. Press SELECT to return to Dish Home.

Attention: This selection requires an upgrade to a DISH500 satellite dish. With your upgrade, you will get
on-demand news, entertainment, games and shopping. Call 1-800-333-DISH (3474)

Attention: This selection requires a subscription which has not been purchased. To purchase, please call 1-800-333-DISH (3474).

Attention: The feature you are trying to access is not yet available on this receiver. Check back periodically to see if this new feature is available to you!!!

Attention: The number of password entry retries has been exceeded. Please choose another menu selection.

Attention: This selection has been blacked-out in your area.

Attention: This selection has been blacked-out in your area.

Attention: This selection requires a Dish 500 installation. To upgrade your installation, please call 1-800-333-DISH (3474).

Dish Election 2004 Coverage is currently not available. Please try again later.

Dish Election 2004 Coverage is currently not available. Please try again later.

This service is locked. To view, enter your password:

The password you entered is incorrect. Do you wish to try again? (Yes/NO/Cancel)

The number of password entry retries has been exceeded.

This is a subscription channel which has not been purchased. To purchase please call: 1-800-333-DISH (3474).

This selection requires a Dish 500 installation. To upgrade your installation, please call 1-800-333-DISH (3474).

Dish Election 2004 Coverage is currently not available. Please try again later.

The selected channel is currently not available.

Select "YES" to exit this service and resolve normal remote control functionality. Select "NO" to retain the interactive functions. Press "SELECT" in full screen video to return to the Dish Election 2004 Coverage main menu.

Error Processing Bets. User cancelled Transaction. (E365) Select retry to try again, or cancel to return to the Bet processing screen. TVG Customer Relations 1-888-PLAYTVG (752-9984) (Retry/Cancel/Help)

Error: The receiver is not associated with a residential account. Only residential accounts have access to Customer Support.

Error: Your Dish Network account is currently inactive. Your account information is currently not available.

We are experiencing technical difficulties at this time and are unable to complete your request. Please try again later.

Please wait - this may take a few moments.

We are unable to process your request at this time because we are unable to determine the account.
Unable to connect to Dish Network because your phone line is in use or not connected to the receiver. Please wait.  

ERROR: Unable to connect to Dish Network at this time. Please try again later.  

ERROR: The password you just entered was not correct. Do you wish to try again? (Yes/Cancel/NO)  

ERROR: The number of password entry retries has been exceeded. Access to your account cannot be granted at this time.  

Your Customer Support features are currently not password protected. For more information on how to lock Customer Support select "Lock". (Continue/Lock/Back)  

Press the Menu button to display the main menu. Select the Locks option (#5) to display the Parential and Systems Locks menu. Note: If the receiver displays a message prompting you to enter a password, the receiver has already been locked. Select the Lock System (#3) option to lock your receiver. The receiver displays a message prompting you to enter a password. Note: If this option appears as Unlock System Instead, the receiver is already locked.  

We are unable to access the requested statement at this time. You may try again later, access your statement at www.dishnetwork.com or call the Customer Service Center at 1-800-333-DISH (3474).  

No new activity has been posted since your last statement. New programming purchases and payments may take up to 48 hours to appear here. Please check again in 48 hours if a recent transaction is not displayed.  

Today's new programming purchase may take up to 48 hours to be displayed. Please check back later.  

Please wait - this may take a few moments.  

No more historical statements are available for this account. To discuss historical statements with a Customer Service Representative, please contact the Customer Service Center at 1-800-333-DISH (3474).  

We are unable to proceed with your request. Please contact the Customer Service Center at 1-800-333-DISH (3474).  

ERROR: Your account indicated that a payment must be applied in order to complete your programming upgrade. Do you wish to make the payment now and continue with your upgrade? (Yes/Cancel/NO)  

ERROR: Your purchases cannot be completed due to an outstanding request on your account. Please call 1-800-333-DISH (3474) for account assistance.  

Your request for Showtime Unlimited was successful! Enjoy your new programming and thank you for watching DISH Network.  

Due to technical difficulties, your request cannot be processed. Please call 1-800-333-DISH (3474) for account assistance.  

ERROR: Your purchase cannot be completed. Please call 1-800-333-DISH (3474) for account assistance.  

ERROR: The credit card number, type, or expiration date is incorrect. Please change or complete this information and resubmit your payment request. (VISA/MasterCard/American Express/Discover)  

ERROR: A minimum amount of $2.00 is required.  

ERROR: Your purchase cannot be completed. Please call 1-800-333-DISH (3474) for account assistance.  

ERROR: Your purchase cannot be completed. Please call 1-800-333-DISH (3474) for account assistance.  

ERROR: Your services are not currently active. Would you like to restart services now for an additional $25.00 restart fee? (OK/Cancel/No)  

ERROR: Your services are not currently active. You must pay at least $13.00 and your services will be automatically reactivated within 10 minutes.  

We are unable to proceed with your request. Please contact the Customer Service Center at 1-800-333-DISH (3474)  

Your total amount due including the restart fee is $35.00. Programming will be automatically reactivated within 10 minutes from making this payment.  

You have elected not to restart services. To restart services later, the $25.00 restart fee is required. Your amount due now without the restart fee is $13.00.  

We are unable to proceed with your request. Please contact the Customer Service Center at 1-800-333-DISH (3474) and be sure to say that you are trying to add programming.  

Please wait while your payment is being made.  

Your Programming will be reactivated shortly. Please wait.  

We are experiencing technical difficulties at this time. Try again from your receiver in a few moments, try us through the Internet at www.dishnetwork.com, or call 1-800-333-DISH (3474) and follow the voice prompts for "Current Customer" then "Make Payment" to apply payment automatically.  

ERROR: We are unable to complete your payment with the credit card you selected. Do you wish to try another credit card? (OK/Cancel/No)
Your programming reactivation and payment of $10.00 was successful. Your new programming should be available within 10 minutes. Your authorization number is XXXXXX. Your next statement will reflect two months of programming charges to synchronize with our 30 days in advance billing policy. For complete billing information, please see the Terms & Conditions section. Thank you for your payment and for watching Dish Network! (OK/Terms & Conditions/Cancel).

Your payment of $9.00 was applied successfully. Your authorization number is XXXXXX. Please keep this number for your records. Thank you for your payment and for watching DISH Network!

Payment of $10.00 was successful. Your authorization number is XXXXXX. Thank you for your payment. To Continue with Credit Card AutoPay set up, select Continue.

Please wait momentarily while we update your Credit Card AutoPay Information.

Do you wish to receive your statement in the mail while your account is set up with Credit Card AutoPay? By selecting NO you will not receive notification when each statement is ready, but statements can be viewed 24 hours a day here on your TV through Customer Support or online at www.dishnetwork.com (Yes/No/BACK)

Your Credit Card AutoPay was successfully established. Thank you for using Credit AutoPay and enjoy uninterrupted DISH Network programming!

Your Credit Card AutoPay was successfully updated. Thank you for using Credit Card AutoPay and enjoy uninterrupted DISH Network programming!

We are unable to apply the credit card to your account as submitted. Please update this credit card Information or try another card.

Please wait while we set up your account with Credit Card AutoPay.

Transfer Progress: Transferring Photos to your receiver. Complete 1 of 49 View TV/Stop/Cancel

Warning  Retrieving program information from satellite. Please wait or cancel.