

Receiver	Error Message
Error Message	
01	Error: A problem was encountered when opening the files for this DVR event. Please note the Error Code 06
02	Error: A problem was encountered when opening the files for this DVR event. Please note the Error Code 06
03	Error: A problem was encountered when opening the files for this DVR event. Please note the Error Code 06
04	Error: A problem was encountered when opening the files for this DVR event. Please note the Error Code 06
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001	Your Receiver Can No Longer Control the Multidish Switch. For Technical Assistance, please select "Help". Please Call Technical Support for assistance: 1-800-333-3474.
002	The Satellite Signal has been lost, Signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
003	A problem has been detected with your Multi-Dish Switch. This can be caused by cable lengths of more than 100 feet, or by using the wrong type of cable. RG6 is the recommended Type.
004	A problem has been detected with your Multi-Dish Switch. To continue to use your receiver, you must do "Check Switch" test, available by selecting the "Multi-Dish Install" option in the Installation and Setup Menu. Non-Dish Home Receivers - Replace "Multi-Dish Install" w/"Point Dish/Signal"
005	Your Smart Card does not currently have authorization to view or purchase this program. Please wait or channel up or down.
006	Your purchase request cannot be completed. Please call the customer service center at: 1-800-333-Dish (3474)
007	Your purchase of this event is in the process of being authorized. Your receiver MUST BE connected to a Phone Line. Please try again later. Press the "UP" or "DOWN" arrow button to change channels.
008	This is a DISH-ON-COMMAND event which you have already purchased, and is in the process of being authorized. Your receiver MUST BE connected to a phone line. Please try again later.
009	The DISH-ON-DEMAND program is no longer available for purchase. Please check for the next available time. Press the "UP" or "DOWN" arrow button to change channels.
010	The DISH-ON-DEMAND program is no longer available for purchase. Please check for the next available time.
011	This Program has been blacked out in your area.
012	This program has been blacked out in your area. Press the "UP" or "DOWN" arrow button to change channels, or for further information press the "INFO" button.
013	This is a subscription channel which has not been purchased. To purchase, please call: 1-800-333-DISH (3474) Press the "UP" or "DOWN" arrow button to change channels.
014	This is a subscription channel which has not been purchased. To purchase, please call the customer service center at: 1-800-333-DISH (3474)
015	Acquiring Satellite Signal. Please Wait.
016	Access rights for this event cannot be obtained.
017	Acquiring access rights for this event. Please Wait.
018	The credit limit on your smart card has been exceeded. An authorization from the customer service center is required. Your receiver MUST BE connected to a phone line. The call and authorization could take several minutes.
019	The Smart Card is not inserted correctly.
020	The Smart Card currently Inserted is not valid for use with this receiver.
021	Please Insert your Smart Card.
022	Your receiver has not yet been authorized.
023	Unable to Acquire program guide information
024	Unable to access this feature at this time: data not Available.
025	ERROR The satellite signal has been lost, signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
026	ATTENTION Acquiring satellite signal. Please wait or press SELECT to continue watching your local channels.
027	The Satellite Signal has been acquired, all Satellite channels are now available.
028	Pay Per View Events cannot be purchased until the receiver has downloaded new software. Turn the receiver off via the remote POWER button and do not disturb for the next 10 minutes.
029	Dish-On-Demand. To purchase, please call the customer service center at: 1-800-333-DISH (3474). To change channels, press the "UP" or "DOWN" arrow button.
030	This is a special event which is not available for purchase. For further information press the "Info" button.
031	This is a special event which is not available for purchase. Channel "UP" or "DOWN", or for further information press the "Info" button.
032	ERROR You have attempted to create a VCR event timer, but have not completed the VCR setup. The VCR setup must be completed before a VCR event timer can be created. Do you wish to complete the VCR setup now? (Yes/Cancel/No)
033	Information VCR set Date/Time request denied. VCR Time and Date information is currently synchronized with

- the satellite signal.
- 034** ERROR Invalid Date
- 035** ERROR Invalid Time
- 036** ERROR You have selected the "Set Date/Time" option with no channel selected. Select the desired channel for this event timer.
- 037** ERROR You have specified a timer end time which is exactly the same as the start time. You must enter an end time which is at least one minute past the start time.
- 038** ERROR You have not entered valid start and end times for this timer. Please enter start and end times for this timer before attempting to create it.
- 039** ERROR You have selected the "Edit" option with more than one timer selected. Select only the timer you want to edit.
- 040** You have selected the "Edit" option without selecting a timer to edit. Highlight the timer to edit and press "Select".
- 041** ATTENTION The maximum number of event timers has been reached. No more can be created at this time without deleting one previously created.
- 042** ATTENTION The maximum number of event timers has been reached. No more can be created at this time without deleting one previously created. Do you wish to delete one? (Yes/Cancel?NO)
- 043** You have entered a VCR code which is not in the data base. Please enter another code.
- 044** WARNING Ensure that your VCR is turned on, and a BLANK tape is inserted. This test will erase part of the tape?
- 045** ATTENTION The VCR test is in progress: your VCR should be recording.
- 046** ATTENTION The VCR test is in progress: your VCR should be stopped.
- 047** ATTENTION The VCR test is in progress: your VCR should be rewinding.
- 048** ATTENTION The VCR test is complete. You should have seen your VCR start recording, stop, then rewind. If this didn't happen, try another three-digit code from the user's manual.
- 049** ERROR There is no cassette in the VCR
- 050** ERROR Recording on this cassette is not possible because the cassette's safety tab has been removed.
- 051** ERROR A mechanical failure has occurred in the VCR. Please contact Echostar service.
- 052** Information EPG and Browse information is not available during Record or Play.
- 053** ATTENTION Please wait while critical information is loaded into the VCR.
- 054** ATTENTION The selected operation is not allowed in the current check mode.
- 055** Is the mounting and positioning of your Dish(es) complete, with a "locked" indication in the Point Dish and Signal Strength Screen? (YES/Cancel/NO)
- 056** Is the mounting and positioning of your Dish(es) complete, with a "locked" indication in the Point Dish and Signal Strength Screen? Is the switch correctly Installed? (YES/Cancel/NO)
- 057** Select "Check" to check switch installation. Select "View" to View Current Switch Setup. Select "Cancel" to return to the previous menu. (Check/View/Cancel)
- 058** Please wait while your switch installation is checked. Currently doing Test #: (12) out of 18.
- 059** You have attempted to exit this screen without performing "Check Switch." This check is required when a multi-dish switch is installed. Perform the check now? (Yes/Cancel/No)
- 060** The signal you are receiving is not from the Satellite you have selected. Reposition the dish, check the dish connection, or select the correct satellite. (Ok)
- 061** Vital Program Information will now be Downloaded into your receiver. Do Not Disturb or Unplug it. Do Not disturb or unplug the receiver until this screen disappears. Programming vital program information into receiver.
Vital Program Information will now be Downloaded into your receiver. Do Not Disturb or Unplug it.
Status: Downloading Information...
- 062** You Cannot Modify the "All Channels" List
- 063** You Cannot Modify the "All Channels" List name
- 064** Duplicate favorites list names are not allowed
- 065** Favorites list names must have at lease one character
- 066** The favorites list you are attempting to save contains no channels.
- 067** This action will completely erase this favorites list. Are you sure you want to do this? (Yes/Cancel/NO)
- 068** ERROR The auxiliary channel cannot be deleted.
- 069** ERROR This channel name has already been used. Duplicate channel names are not allowed.
- 070** WARNING This action will completely erase the local channels list. Are you sure you want to do this? (Yes/Cancel/NO)
- 071** WARNING A blank channel name can cause difficulty in the favorites lists, guide, etc. Are you sure you want to do this? (Yes/Cancel/NO)
- 072** The password you just entered was not correct. Do you wish to try again? (Yes/Cancel/No)
- 073** The password you just entered does not match your original password. Do you wish to try again (Yes/NO)
- 074** The number of password entry retries has been exceeded. Please try again later.
- 075** The number of password entry retries has been exceeded. Press the "UP" or "DOWN" arrow button to change channels.
- 076** This event is locked: To view, enter your password. To change channels, press the "UP" or "DOWN" arrow button when "OK" IS highlighted.

077	The Front Panel buttons are locked.
078	To ensure continued availability of Dish-On-Demand programming, you must connect a phone line to the real panel of your DISH receiver.
079	Please connect your receiver to your phone line or your ability to purchase PPV will be disabled sometime in the future.
080	"The receiver needs to dial out so that the Smart Card records can be retrieved."
081	Phone Line test in progress. Please Wait.
082	Phone Line Test PASSED.
083	Phone Line Test FAILED. Select YES to Re-Test. (Yes/Cancel/NO)
084	Dish-On-Demand. To purchase, press "SELECT". To change channels press the "UP or "DOWN" arrow button.
085	You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
086	This is a Dish-On-Demand event which you have already purchased.
087	You made changes to the previous menu. Do you really want to abandon them? (Yes/Cancel/NO)
088	You made changes to the previous menu. Do you really want to abandon them? (Yes/Cancel/NO)
089	There are no mail messages.
090	There are currently no system upgrades available.
091	This feature is not available.
092	You have indicated that you wish to purchase new receiver features. Is this correct? (Yes/Cancel/NO)
093	This action will reset your current settings back to the factory defaults! Are you sure you want to do this? (Yes/Cancel/NO)
094	The factory flag is set! This action will reset your current settings back to the factory defaults! Are you sure you want to do this? (Yes/NO/Help)
095	Non-Volatile memory has been corrupted. It will be cleared after pressing the front panel power button or by removing AC power from the receiver.
096	Warning: Your dish has been positioned for optimum at an angle different than you originally specified. Please enter the following value on the elevation angle selector. Angle Selector: 58 OK
097	Error: The value entered on the elevation angle selector is invalid. Please enter a valid elevation angle.Refer to the users manual for valid values. OK
098	Error: Unable to lock onto a signal within +/- 5 degrees of specified elevation. Ensure correct elevation angle has been entered, your vehicle is level and there are no obstructions in front of the dish. Put the Datron controller into stow mode.
099	Unable to calibrate dish movement. Ensure that nothing is obstructing the movement of the dish, then put the the Datron Controller in the stow mode.
100	Your Satellite Dish is being stowed. OK
101	Attention: Your Satellite Dis has been stowed. OK
102	Error: Unable to stow dish. Turn the power off then back on at the Datron Controller. Place the controller in stow mode. OK
103	You have indicated that you wish to purchase a Dish-On-Demand event. Is this correct? (Yes/Cancel/NO)
104	A serious problem has been detected with your receiver. Please call: 1-800-334-7496.
105	Upgrade of all program information in progress. Do Not disturb your receiver while this screen is displayed.
106	Please install external switch bow now. After Installation, select "Continue". If dish has an internal switch box, select "Continue" to proceed. Select "Cancel" or "Back" to return to previous Menu. (Continue/Back/Cancel)
107	You have not completed the combo dish installation process. Continue with the Installation? (Yes/Cancel/NO)
108	SW42/Internal switch box has been detected. If switch type detected, check your switch installation and detect again.
110	ERROR You have entered an HDTV code that is not supported. Please enter another code.
112	The Satellite Signal has been lost, Signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
113	The QAM frequency table is invalid. To continue to use your receiver, you must perform the QAM frequency "Scan" test, available by selecting the "QAM Scan/Signal" option in the installation and Setup Menu.
114	Your receiver can no longer store QAM frequency results. Please contact your building maintenance personnel.
115	Have you successfully completed a QAM scan and have a "locked" indication in the QAM Frequency Scan and Signal Strength Screen? (Yes/Cancel/NO)
116	Either a successful scan has not been completed or the signal is not locked. Rescan the QAM frequencies or check your connections.
117	A successful scan has not been completed or the signal is not locked. Are you sure you want to exit the QAM Frequency Scan and Signal Strength Screen? (Yes/Cancel/NO)
118	You have exceeded the total favorite channel Capacity. Remove some channels before adding more.
119	You are about to overwrite the current scanned QAM frequency table with the factory default table. If you select yes, to resume normal user operation you will have to rescan. Continue? (Yes/Cancel?No)
120	You cannot receive this channel outside the designated viewing area.
121	ERROR Unable to access this feature at this time.
122	ERROR An internal communication failure has been detected. Press "Select" on your Remote Control to reset your receiver. If this problem reoccurs, please call DISH Network (1-800-333-3474) for assistance.

- 123** Warning This action will reset all closed caption settings back to the factory defaults! Are you sure you want to do this? (Yes/Cancel/NO)
- 124** ATTENTION The internal smart card is not authorized for this receiver. Please call DISH Network (1-800-333-3474) for assistance.
- 127** Your Smart Card is about to expire, and must be replaced. For more information, tune to channel 199 www.dishnetwork.com/smartcard, or call 1-888-651-2022
- 128** Your receiver is being authorized. Please do not disturb the receiver until this message has disappeared.
- 129** Your receiver has not yet been authorized. Please call 1-800-333-DISH (3474) for activation R00XXXX XXXX S000 XXXX XXXX
- 151** A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)
- 153** A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)
- 155** A serious problem has been detected with your receiver. (ECM - Electronic Counter Measure)
- 301** ERROR System can not communicate with internal smart card. Please call 1-800-333-DISH (3474)
- 302** ERROR You have selected more than one event for the requested operation. Please select only one event for this operation.
- 303** WARNING Your receiver's memory is now being programmed. Do not disturb or unplug your receiver while the green front panel light is blinking.
- 307** Attention The DVR recorded event playback is over. Please select one of the three options below. (Yes/Cancel/NO)
- 308** Attention This DVR recorded event playback has been stopped. Please select one of the four options below. (Erase/Start Over/Resume/Live TV)
- 309** ERROR There is insufficient space left on the hard disk to perform the requested operation. Additional space can be obtained by erasing old recorded events. Do you wish to erase some now? (Yes/No/Cancel)
- 310** ERROR The hard disk is full. The recording in progress has been halted. Additional space can be obtained by erasing old recorded events. Do you wish to erase some now? (Yes/No/Cancel)
- 311** ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474)
- 312** ERROR Your request can only be carried out in live mode. Stop recording and switch to live mode now? (Yes/No/Cancel)
- 313** ERROR The following time is about to fire: Event: Channel: There is a recording in progress which conflicts with this timer. One of them must be stopped. Please select the one to stop.
- 314** ERROR Your request can only be carried out in live mode. Switch to live mode now? (Yes/No/Cancel)
- 315** Information The hard disk file system has been re-initialized. It will be cleared after pressing the front panel power button or by removing AC power from the receiver.
- 316** Information Part of the recorded event has been lost due to satellite signal loss.
- 317** ERROR You are currently viewing the event you are attempting to erase.
- 318** ERROR Program information on the hard drive is outdated. Retrieve program information from the Satellite Now.
- 319** ERROR Program information on the hard drive is outdated. There is a recording in progress. Temporarily stop it and get info from the satellite now?
- 320** ERROR Program information on the hard drive is outdated. Recording in background is in progress. Temporarily stop it and get info from the satellite now.
- 321** Attention Stop recording and switch to live mode now?
- 323** ERROR You cannot create a PVR timer for the channel you selected. Select a different timer.
- 324** ERROR Recording is in progress.
- 325** ERROR There are currently no calls in the log to delete.
- 326** Warning This will clear all the calls from the log. Are you sure you want to do this? (Yes/Cancel/No)
- 327** ERROR You have selected the "Delete" option without selecting a call to delete. Highlight the call to delete and press "Select"
- 328** Attention The receiver is scheduled to download the latest recording in progress. Would you like to stop the recording to receive the download? (Yes/No/Help)
- 329** Attention Your receiver is scheduled to download the latest program guide information to the hard disk. Continue download now? (Yes/No/Help)
- 330** ATTENTION The program guide information is now being downloaded to the hard disk on your receiver. Please wait or select "Stop Download" to halt the downloading of program guide information. This download takes approximately five minutes.
- 331** There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver?
Note: The software download will take 5 to 10 minutes!
- 332** Warning Program information on the hard disk is outdated. Would you like to retrieve program information from the satellite now? This will take approximately five minutes. (Yes/No/Help)
- 333** Attention The program now showing on this channel is available for viewing without restrictions.
- 336** Attention A serious problem has been detected with your PVR data. To continue using PVR features, PVR must be reinitialized. This will erase all previously recorded PVR events. Reinitialize PVR now? (Yes/No/Cancel)
- 337** No History Available.
- 338** ERROR No selection has been made. Please make a selection to continue.
- 342** The Interactive application is downloading, please wait or cancel.

343	The selection requires an update to DISH500 satellite dish. With your upgrade, you will get on-demand news, entertainment, games and shopping. Call 1-800-333-DISH (3474)
344	A new DISH Interactive channel is coming soon. For info on new channels, see the DISH Interactive link at dishnetwork.com
345	The Dish Home Channel Is Locked. To access, please select Dish Home from the program guide and enter your password.
346	ERROR Low operating temperature error. XX Degrees F The satellite receiver is too cold to initiate operation without causing potential damage to the internal Hard Disk Drive. The satellite receiver must warm to at least 40F before it will be operational. The satellite receiver will automatically reset itself once it has reached the minimum operating temperature.
347	No History Available.
349	You are attempting to use a version of the Smart Card that is Incompatible with this receiver.
350	ERROR This is a virtual Channel. You cannot record this channel.
351	Confirmation Are you sure you want to erase the selected events?
355	Warning Your satellite receiver has exceeded the recommended operating temperature. Placing items on top of the receiver or housing your receiver in an enclosed cabinet with limited airflow may cause this problem. Continued operation at this temperature will damage the receiver.
356	Your DISH network Programming has been suspended. Please call 1-800-333-DISH (3474) to reactivate your account.
357	Smart Card Replacement: Step 1: Verify the information below with the mailer to ensure a correct match of your new /yellow card to this receiver. Receiver ID: R00 XXXX XXXX New Card ID: S00 XXXX XXXX Step 2: Insert new/yellow cards into all receivers before continuing to Step 3. Step 3: Call 1-888-651-2022 or go to www.dishnetwork.com/smartcard to complete reactivation of your receiver(s).
358	Your receiver smart card Must be replaced. Insert your new smart card of call 1-800-333-DISH (3474).
359	To continue viewing this channel, a new card must be installed by MM/DD. Call 1-888-651-2022 for questions or assistance. Press SELECT to view this channel or the UP or DOWN arrow buttons to change channels.
360	To view this channel, a new card must be installed. Call 1-888-651-2022. If you have not received or need assistance installing the new card.
361	To view this channel a new card must be installed. Call 1-888-651-2022. If you have not received or need assistance installing the new card. Press the UP or DOWN arrow buttons to change channels.
362	Press "SELECT" to load this interactive channel or the "UP" or DOWN" arrow buttons to change channels.
363	The Pay-Per-View limit has been exceeded. To order Pay-Per-View at this time, call 1-877-DISH-PPV (3474-778)
366	Attention To continue viewing this channel, the receiver needs to dial-out at this time. Please connect a phone line to the receiver and select YES to dial-out.
371	Upgrade This channel is available for immediate upgrade without a call! Find out more by selecting "Continue"
378	Attention: Now Scanning for available satellites... Please wait
500	ERROR The Primary and Secondary Remotes are set to the same address. The addresses must be different. Please change the address on one of the remotes (Primary Remote Address 3 - 1 UHF Pro and IR Secondary Remote Address 3 - 2 UHF Pro
501	ERROR You are attempting to set the remote address of the TV 1 remote to 3, which is the same address as the TV 2 remote. They MUST be different. Please change the address of your TV 1 remote and try again.
502	ERROR A problem has been detected with your switch box configuration. If both tuners are being used, they must both be connected to the same satellites. This problem could be caused by a faulty switch box or incorrect connections. If the problem cannot be found or fixed, remove the satellite connection from one of the tuners. This problem must be resolved before you can use your receiver. Please make the appropriate modifications and exit this screen to view the results of the check switch test and run check
503	Attention: TV is performing a switch installation test. This will interrupt your live video until the switch installation test is complete.
504	Warning TV 2 is currently in use. This operation will disrupt the use of the other TV. Do you wish to continue?
505	Attention: TV 1 has switched the receiver into Single User Mode. You will no longer have control of this TV.
507	Attention This option is currently in use by TV 1 You may continue and view the screen, but no changes can be made at this time. Do you wish to continue?
508	Attention One or more events are currently in use and cannot be deleted at this time. Please try again later.
510	Dish Home Interactive TV is in use on the other TV. Please try again later.
513	Attention The system will now power down to check for important system upgrades. Select "NO" or "Cancel" to continue viewing TV.
514	Attention: The receiver is about to be turned off due to inactivity. Select "No" or "Cancel to continue viewing TV. Yes/Cancel/No
520	Attention: The timer you are attempting to delete has already started the recording process. Do you wish to stop The recording and delete the timer? Yes/Cancel?No
521	Warning Errors have been detected on your hard drive. Your hard drive MUST be cleaned. This will only take a few minutes. You may choose to clean your hard drive now. You MUST clean your hard drive within 7 days, or it will be cleaned automatically. You can clean it later by going to the Menu, System Setup, Diagnostics, and

then Hard Drive. Important When your hard drive is cleaned, ALL of your recorded events will be deleted !!!

526 Warning Errors have been detected on your hard drive. Your hard drive MUST be cleaned. This will only take a few minutes. You may choose to clean your hard drive now. You MUST clean your hard drive within 7 days, or it will be cleaned automatically. You can clean it later by going to the Menu, System Setup, Diagnostics, and then Hard Drive. Important When your hard drive is cleaned, ALL of your recorded events will be deleted !!!

527 ATTENTION Your hard drive is being repaired. This will take a few minutes. Do NOT disturb your receiver until the repair has been completed. When the repair has completed, your receiver will be restarted.

530 Warning One of the satellite inputs or switches is not connected properly. Normal operation will be Adversely affected.

531 Attention Please wait while we search for events that match your request.

532 Timer Conflict Resolution There are multiple conflicts with the timer you are about to create, some of the episodes may not be recorded. Please select a method to resolve these conflicts. Automatically resolve by priority Change the priority of this timer.

534 Attention: Are you sure you want to delete these timers? Yes/Cancel/No

587 ATTENTION To continue please connect an operational phone line to the receiver and press "Select" on the Remote Control.

588 ATTENTION If you wish to eliminate the \$4.99 per month additional outlet/programming access fee, this receiver must be continuously connected to an operational phone line.

590 ERROR You are attempting to set both remotes to the same address. You are not allowed to do this. Please select another remote address for one of the two remote addresses.

599 Hard Disk Diagnostics Critical Test in Progress. Minutes X Elapsed This test will take up to 45 minutes. Running Disk Diagnostics Cancelling will reset the receiver.

600 A check switch has been performed, but the results are not valid. The problem must be fixed and a valid switch matrix must exist before exiting Point Dish.

601 Attention You have not performed a check switch. Are you sure you want to exit Point Dish?

602 ERROR Point Dish can not be run since a tuner can not be acquired for either Satellite Input 1 or Satellite Input 2.

603 ERROR Point Dish can not get the selected tuner (Satellite Input 1)

604 ERROR Point Dish can not get the selected tuner (Satellite Input 2).

605 ERROR No satellites are in the switch matrix. Please check the antenna and switch connections.

606 ERROR An invalid satellite was detected in the switch matrix. Please check the antenna alignment.

607 ERROR An X in the switch matrix is indicating that there is a problem. Please check all switches, connections, and wires between the dish and the receiver.

608 The switch matrix indicated that there is a problem. Either the satellite columns on a legacy switch are not adjacent or there is a problem in the transponder descriptions. Please check the connections and switches.

609 ERROR Point Dish is unable to complete the Check Switch test. Please check all connections and switches. Point Dish will exit now. Please pull the power plug and then plug it back in.

610 ERROR The switch matrix indicates that there is a problem. When counting the columns, there is a mismatch on the number of ports and entries in the matrices. Make sure both tuners have the same inputs and switch configurations.

611 One of two problems exist. Either the DISPRO switch has transponder coverage that is not ALL, or a legacy switch has a transponder coverage that is not EVEN and ODD.

612 ERROR Point Dish has failed due to an internal error and cannot recover.

613 ERROR The switch Matrices are not equivalent. Make sure that each tuner has the same switch setup and the same satellite inputs.

614 ERROR There are too many columns in the DISHPRO switch matrix. There is a serious problem and this receiver may not work properly.

615 ERROR There are too many columns in the legacy switch matrix. This is a serious problem and this receiver may not work properly.

616 ERROR The connections to the DISHPRO switch are not standard. This configuration may not work properly.

617 ERROR The connections to the legacy switch are not standard. This configuration may not work properly.

618 ERROR The Satellites shown in the legacy switch matrix are not in adjacent columns. This indicates a connection problem from the dish to the switch. The receiver will not operate properly when connected in this fashion.

619 ERROR There is something wrong with the transponders in the switch matrix. It could be wrong EVEN/ODD pairs or the transponders may be undetectable by the receiver. Check the switch, the LNBF, and the satellite dish connections.

620 ERROR When checking the columns in a DISHPRO switch matrix, the connection did not appear to be correct. This receiver may not work properly in this configuration.

621 ERROR When comparing two DISHPRO switch matrices, they do not match. This receiver will not work correctly in this configuration.

622 ERROR When comparing two DISHPRO matrices, they do not match. They do not have the same satellites represented. This receiver will not operate correctly in this configuration.

623 ERROR When comparing two legacy matrices, they do not match. They do not have the same number of columns. This receiver will not work correctly in this configuration.

624	Error When comparing two legacy matrices, they do not match. There is a transponder coverage mismatch. This receiver will not work properly in this configuration.
625	Point Dish can not be run since one of the tuners is being used by a higher priority task. Please try Point Dish again later.
626	ATTENTION Point Dish has been started with a recording session in progress. Do you want to STOP the recording and continue with Point Dish?
627	ATTENTION Your receiver is currently being updated. Your receiver will reset when the update is complete. Please Wait...
628	ATTENTION An update has been acquired for your receiver. Press "Yes" to install now or press "No" to install the next time your receiver is powered off.
629	ATTENTION This feature is being acquired from the satellite. Please stand by or check back in a few minutes.
630	ATTENTION There was a problem with your software upgrade. Please unplug your receiver and plug it in again.
633	ERROR A problem has been detected with your multidish switch. To continue to use your receiver you must do the "Check Switch" test. Push the "Menu" button. Select "System Setup". Select "Point Dish". Select "Check Switch". Select "Check".
634	ATTENTION DISH-ON-DEMAND. To purchase, please call the customer service center at: 1-800-333-DISH (3474).
635	ERROR A serious problem has been detected with your hard disk drive. Please call 1-800-333-DISH (3474)
636	ERROR The satellite signal has been lost, signal acquisition is in progress. Please wait, or press the "UP" or "DOWN" arrow button to change channels.
637	ERROR Point Dish can not get a signal strength on this tuner (Satellite Input 1).
638	ERROR Point Dish can not get a signal strength on this tuner (Satellite Input 2).
639	ERROR When comparing two legacy switch matrices, they do not match. Different satellites are seen by each of the two tuners. This receiver will not operate correctly with this configuration.
640	ERROR When comparing legacy switch and a DISHPRO switch, the number of columns per satellite does not correspond. This receiver will not operate properly in this configuration.
641	ERROR When comparing a legacy switch and a DISHPRO switch, the DISHPRO switch does not cover ALL transponders on a satellite. This receiver may not work correctly in this configuration.
642	ERROR When comparing a legacy switch and a DISHPRO switch, the legacy switch has the wrong number of columns represented. This receiver will not work correctly in this configuration.
643	ERROR When comparing a legacy switch and a DISHPRO switch, the legacy switch does not cover all of the transponders that it should. This receiver will not work correctly in this configuration.
644	ERROR When comparing a legacy switch and a DISHPRO switch, different satellites are seen on each tuner. This receiver will not work correctly in this configuration.
645	ERROR When comparing a legacy switch and a DISHPRO switch, there are differences that will prevent this receiver from working correctly.
646	ERROR The satellites seen by this receiver are not correct for the smart card being used. Point the Satellite dish at the correct satellites for which the smart card is authorized.
647	ERROR This receiver can not lock either Satellite Input. A check switch can not be performed until at least one tuner can get a signal lock.
648	Attention This action will reset your current settings to factory defaults and restart your receiver. This may take up 5 minutes. Are you sure you want to do this?
649	ERROR You have specified more digits for the prefix code than you entered. Please enter all digits or correct the number of digits you are entering.
650	ERROR You have selected the "Set Time" option with no channel selected. Select the desired channel for this event timer.
651	ERROR You must enter three digits for the VCR code.
652	ERROR The end time entered has already passed. Please enter a time later than now.
653	ERROR The timer you are attempting to edit has already started the recording process. You must stop the recording, then return here to delete or modify it.
654	Information The system must be locked for locks to take effect.
655	Information In order to lock the system, you must enter a password.
656	Warning You have requested an NVM reset. This will take place during the next power up of the receiver. Do you really want to do this?
657	Attention This is a special event which is not available for purchase.
658	ATTENTION DISH-ON-DEMAND. To purchase, please call the customer service center at: 1-800-333-DISH (3474).
659	Attention Are you sure you want to remove all the selected items from the disk?
662	ERROR The VCR test failed.
663	Attention The receiver needs to dial-out to update the smart card records before purchase can be completed. Please connect your phone line to the receiver and select YES to dial-out.
664	Information Dialing... Please Wait
665	Information No dial tone. The receiver is unable to dial-out. Select YES to try again.
666	Information Dial-out failure. The receiver is unable to dial out. Select YES to try again.
667	Information Connecting.... Please Wait
668	Information Smart Card update successful.

669 ERROR The smart card detected does not appear to be valid. Please remove the smart card and insert it again, or, insert the correct smart card. This will cause the system to restart and will take approximately 5 minutes.

671 Attention The Pay-Per-View free period has ended. To continue watching this event, it must be purchased.

672 Attention You have selected the "delete" option without selecting a timer to delete. Highlight the timer to delete and then press the "Select" button.

673 ERROR You are currently viewing the event you are attempting to delete.

674 Attention Are you sure you want to revert to the previous version of installed software? You will lose all recordings and preferences.

675 Attention Are you sure you want to revert to the factory installed software? You will lose all recordings and preferences.

676 Attention The programming in your picture in picture (PIP) window has changed and is locked, blacked out, or not purchased. Press the "UP" or "DOWN" arrow button to change channels.

677 Attention The last picture in picture (PIP) channel was locked, blacked out, or not purchased. Changing channel Automatically.

678 Attention Acquiring data from satellite. Please wait...

679 Attention The event you selected was not recorded. Please delete this event. It is not viewable.

680 Attention Receiver is in stand-by. Booting

681 Information PVR events may take some time to delete. Please wait while the programs are deleted.

682 Attention You are creating a timer that will record for over 24 hours! Is this correct?

683 Information Installing new software. Please wait...

687 ERROR The satellite inputs to your receiver are connected incorrectly. Please check to make sure both inputs have identical satellite feeds.

688 Warning A low battery condition has been detected in your remote. Please replace the batteries.

689 Information Your purchase history will only show current purchases not yet reported to the call center. Earlier purchase history data has been lost. This will not cause problems with the operation of your receiver.

690 Attention The last channel was locked, blacked out, or not purchased. Changing channel automatically.

691 Attention You can not tune to channel 0 in both the main TV window and the PIP TV window. Automatically tuning to another channel.

692 Error The program for this timer event is blacked out, not available, or the channel is no longer authorized.

701 Attention Only one Auto Tune timer can be set up for any given time.

702 Information Weather can only be used if there is 110 satellite reception on this receiver. The switch matrix for this receiver indicates that you do not currently receive this satellite.

703 Information Starting receiver. Please wait...

704 Information A timer tried to fire and can not while this screen is active. The timer will fire when this screen is closed.

705 ERROR The maximum number of minutes allowed for before and after a record timer event is 29 minutes. Please enter another value.

738 Attention Please press the RECORD key on your TV2 remote to match its address to your receiver. This will enable the TV2 remote to control the receiver. The TV2 remote is identified by its blue key with the number 2.

740 Attention: Select "YES" to load Dish Home Interactive TV. Yes/Cancel/No

743 Attention: This program is not available for viewing in your area. Select "OK" to go back or select "Help" for more information Cancel/OK/Help

744 Attention: This program is not available for viewing in your area. Select "OK" to go back, press the "Up" or "Down" arrow to change channels or select "Help" for more information. OK/Cancel/Help

760 The content of your hard drive has become corrupted and will cause your receiver to function improperly. In order for your receiver to function properly, all content on the hard drive will need to be deleted at this time. We apologize for the inconvenience. Delete Now

761 Attention: All content on the hard drive has been successfully deleted. Your hard drive is clean of all corrupt content. Your receiver will now function properly. OK

765 Attention To activate your receivers HD functionality, please call 1-800-333-Dish (3474).

801 ATTENTION Pay-Per-View limit has been exceeded. To order Pay-Per-View at this time, call 1-877-DISH-PPV

833 Attention: A problem has been detected, please wait while we check your switch. Performing test # 1 of 3 Cancel

834 Warning: The check switch test has been stopped and you may continue to experience problems. Please select Retest to run check switch again. Cancel/Retest/Help

835 Error: A problem has been detected with your Satellite connectios. If the weather is bad please wait until the weather passes and run check switch again. Cancel/Restart/Help

836 Warning: The check switch has found you have fewer satellites than previously detected. Press "Cancel" to keep the old result, or save to save the new result. Cancel/Restart/Save

837 Attention: You will now be directed to the customer support channel to pay your bill. Once in the customer support channel please choose option 3. Cancel/Pay Now/OK

838 Attention: Pocket Dish Events are now being deleted. Please Wait

840 Warning: Do you really want to delete the Pocket Dish Events? Yes/Cancel/No

842 Attention: Sending selected recordings to your Pocket Dish. Estimated time remaining 0HR 1MIN 50SEC Stop

851 Attention: You have connected too many devices to your USB port. System will only support one of them. OK

852	Attention: You have connected a Multimedia device to the USB port.Would you like to view and manage its content at this time? Yes/No/Help
854	Attention: All files are successfully transferred to your receiver. OK
857	Attention: Deleting selected files, please wait.....
858	Attention: Loading file list from the device, please wait.....
862	Attention: Sending selected recordings successfully completed. Estimated time remaining 0HR 1MIN 50SEC Done
863	Information: This feature is currently not supported. OK
0551	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as Error 0551
1038	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as 040E
1088	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as 0440
1111	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as 0457
1268	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as 04F4
1288	ERROR A serious problem has been detected with your hard disk drive - error code: XXX Please call 1-800-333-DISH (3474) May also Display as 04EE
9205	Unable to connect to Dish Network at this time. Your phone line may be in use or is not connected to your receiver. Do you want to try again? Yes/No/Cancel
ATTENTION	ATTENTION There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver? Note: The software download will take 5 to 10 minutes!
ATTENTION MODE	Attention In addition to the "*" button on the remote for changing HD zoom Modes. "Page UP" changes HD zoom modes. "Page Down" changes SD zoom mode.
ATTENTION UPGRADE	ATTENTION There is a new, free system upgrade available. Do you wish to have it downloaded into your receiver? Note: The software download will take 5 to 10 minutes!
E205	Account Validation Error (Modem Error (205) Select retry to try again, or cancel to reenter your TVG account ID or PIN. TVG Customer Relations 1-888-PLAYTVG (752-9984)
E217	Unable to connect to Dish Network because your phone line is in use or not connected to the receiver If problem persists, run a diagnostic check of the connection via the System Setup. Do you want to try again? (Yes/No/Cancel)
E300	Service Unavailable, Dish Home is currently unavailable. Please try again later. Thank You.
E301	Attention: The selection you requested is currently unavailable. Please make another selection or try again later.
E302	Attention: An unexpected error occurred. Press SELECT to return to Dish Home.
E303	Attention: This selection requires an upgrade to a DISH500 satellite dish. With your upgrade, you will get on-demand news, entertainment, games and shopping. Call 1-800-333-DISH (3474)
E304	Attention: This selection requires a subscription which has not been purchased. To purchase, please call 1-800-333-DISH (3474).
E305	Attention: The feature you are trying to access is not yet available on this receiver. Check back periodically to see if this new feature is available to you!!!
E306	Attention: The number of password entry retries has been exceeded. Please choose another menu selection.
E307	Attention: This selection has been blacked-out in your area.
E308	Error: The password you entered is incorrect. Do you wish to try again?
E309	Outage, TV MAG will no longer be available to DISH Network Subscribers starting Wednesday September 29th Look for more exciting applications coming soon to dish home!
E321	This service is locked. To view, enter your password:
E322	The password you entered is incorrect. Do you wish to try again? (Yes/NO/Cancel)
E323	The number of password entry retries has been exceeded.
E324	This is a subscription channel which has not been purchased. To purchase please call: 1-800-333-DISH (3474).
E325	This selection requires a Dish 500 installation. To upgrade your installation, please call 1-800-333-DISH (3474).
E326	Dish Election 2004 Coverage is currently not available. Please try again later.
E327	The selected channel is currently not available.
E328	Select "YES" to exit this service and resolve normal remote control functionality. Select "NO" to retain the interactive functions. Press "SELECT" in full screen video to return to the Dish Election 2004 Coverage main menu.
E365	Error Pressing Bets User cancelled Transaction. (E365) Select retry to try again, or cancel to return to the Bet processing screen. TVG Customers Relations 1-888-PLAYTVG (752-9984) (Retry/Cancel/Help)
EA01	Error The receiver is not associated with a residential account. Only residential accounts have access to Customer Support.
EA02	Error Your Dish Ntwork account is currently inactive. Your account information is currently not available.
EA03	We are experiencing technical difficulties at this time and are unable to complete your request. Please try again later.
EA04	Please wait - this may take a few moments.
EA05	We are unable to process your request at this time because we are unable to determine the account. Please

	Call 1-800-333-DISH (3474) for account assistance
EA06	Unable to connect to Dish Network because your phone line is in use or not connected to the receiver
EA08	Dialing, please wait.
EA09	ERROR Unable to connect to Dish Network at this time. Please try again later.
EA10	ERROR The password you just entered was not correct. Do you wish to try again? (Yes/Cancel/NO)
EA12	ERROR The number of password entry retries has been exceeded. Access to your account cannot be granted at this time.
EA13	Your Customer Support features are currently not password protected. For more information on how to lock Customer Support select "Lock". (Continue/Lock/Back)
EA14	Press the Menu button to display the main menu. Select the Locks option (#5) to display the Parental and Systems Locks menu. Note: If the receiver displays a message prompting you to enter a password, the receiver has already been locked. Select the Lock System (3#) option to lock your receiver. The receiver displays a message prompting you to enter a password. Note: If this option appears as Unlock System Instead, the receiver is already locked.
EA15	Please Wait
EA21	We are unable to access the requested statement at this time. You may try again later, access your statement at www.dishnetwork.com or call the Customer Service Center at 1-800-333-DISH (3474)
EA22	No new activity has been posted since your last statement. New programming purchases and payments may take up to 48 hours to appear here. Please check again in 48 hours if a recent transaction is not displayed.
EA23	Today's new programming purchase may take up to 48 hours to be displayed. Please check back later.
EA25	Please wait - this may take a few moments.
EA26	No more historical statements are available for this account. To discuss historical statements with a Customer Service Representative, please contact the Customer Service Center at 1-800-333-DISH (3474).
EA29	Please Wait
EA32	Please wait while we locate your important messages.
EA35	Thank you for selecting "Showtime Unlimited". We noticed you do not have the ability to view all channels available in this package because you do not have a dish pointed at the 119 satellite. You will be able to view some of the channels in this package. If you would like to view all channels in this package, a dish pointed at the 119 and 110 satellites location is required. To upgrade your install, call 1-800-333-DISH (3474) (Remove Package/Keep Package/Back)
EA36	ERROR Your account indicated that a payment must be applied in order to complete your programming upgrade. Do you wish to make the payment now and continue with your upgrade? (Yes/Cancel/NO)
EA37	ERROR Your purchases cannot be completed due to an outstanding request on your account. Please call 1-800-333-DISH (3474) for account assistance.
EA38	Your request for Showtime Unlimited was successful! Enjoy your new programming and thank you for watching DISH Network.
EA39	Due to technical difficulties, your request cannot be processed. Please call 1-800-333-DISH (3474) for account assistance.
EA40	ERROR Your purchase cannot be completed. Please call 1-800-333-DISH (3474) for account assistance.
EA45	ERROR The credit card number, type, or expiration date is incorrect. Please change or complete this information and resubmit your payment request. (VISA/Master Card/American Express/Discover) Credit Card Number XXXXXXXXXXXXXXXXXXXX Expiration Date: XXXXXXXX (Pay/Back/Help)
EA46	ERROR The amount you have entered for the "Amount to Pay" is less than the "Amount Due". The "Amount to Pay" must be at least as much as the "Amount Due"
EA47	ERROR A minimum amount of \$2.00 is required.
EA48	You cannot pay more than \$0.00
EA49	Your services are not currently active. Would you like to restart services now for an additional \$25.00 restart fee? (OK/Cancel/NO)
EA50	Your services are not currently active. You must pay at least \$13.00 and your services will be automatically reactivated within 10 minutes.
EA51	We are unable to proceed with your request. Please contact the Customer Service Center at 1-800-333-DISH (3474)
EA52	Your total amount due including the restart fee is \$35.00. Programming will be automatically reactivated within 5 minutes from making this payment.
EA53	You have elected not to restart services. To restart services later, the \$25.00 restart fee is required. Your amount due now without the restart fee is \$13.00.
EA54	We are unable to proceed with your request. Please contact the Customer Service Center at 1-800-333-DISH (3474) and be sure to say that you are trying to add programming.
EA55	Please wait while your payment is being made.
EA56	Your Programming will be reactivated shortly. Please wait.
EA57	We are experiencing technical difficulties at this time. Try again from your receiver in a few moments, try us through the Internet at www.dishnetwork.com , or call 1-800-333-DISH (3474) and follow the voice prompts for "Current Customer" then "Make Payment" to apply payment automatically.
EA58	ERROR We are unable to complete your payment with the credit card you selected. Do you wish to try another credit card? (OK/Cancel/No)

EA59	Your programming reactivation and payment of \$10.00 was successful. Your new programming should be available within 10 minutes. Your authorization number is XXXXXX. Your next statement will reflect two months of programming charges to synchronize with our 30 days in advance billing policy. For complete billing information, please see the Terms & Conditions section. Thank you for your payment and for watching Dish Network! (OK/Terms & Conditions/Cancel).
EA61	Your payment of \$9.00 was applied successfully. Your authorization number is XXXXXX. Please keep this number for your records. Thank you for your payment and for watching DISH Network!
EA62	Payment of \$10.00 was successful. Your authorization number is XXXXXX. Thank you for your payment. To Continue with Credit Card AutoPay set up, select Continue.
EA65	Please wait momentarily while we update your Credit Card AutoPay Information.
EA66	Do you wish to receive your statement in the mail while your account is set up with Credit Card AutoPay? By selecting NO you will not receive notification when each statement is ready, but statements can be viewed 24 hours a day here on your TV through Customer Support or online at www.dishnetwork.com (Yes/No/BACK)
EA67	Your Credit Card AutoPay was successfully established. Thank you for using Credit AutoPay and enjoy uninterrupted DISH Network programming!
EA68	Your Credit Card AutoPay was successfully updated. Thank you for using Credit Card AutoPay and enjoy uninterrupted DISH Network programming!
EA69	We are unable to apply the credit card to your account as submitted. Please update this credit card Information or try another card.
EA72	Please wait while we set up your account with Credit Card AutoPay.
Transfer Progress	Transfer Progress: Transferring Photos to your receiver. Complete 1 of 49 View TV/Stop/Cancel
Warning	Warning Retrieving program information from satellite. Please wait or cancel.